

2017 Contracted Payor List

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ATTENTION PATIENTS: the health plans DaVita Medical Group accepts are in the far left column labeled “Products”. The phone numbers in the middle column will direct you to the health plan. Please call us at 505-262-7000 if you have additional questions.

Group 3

Products	Provider Customer Service	Additional Information
Medical Plans		
Aetna HealthScope Coventry Choice POS II Healthfund POS Healthfund PPO Managed Choice POS Medicare Advantage Plan (PPO)*Open Access Elect Choice Open Access Managed Choice Open Access Select Open Choice PPO Select (PCP referral required)	Indemnity & PPO-based plans: 800-632-3862 Medicare: 800-624-0756 Website: www.aetna.com	ABQ Health Partners is <i>not</i> contracted with HMO in New Mexico; patients with Aetna HMO products will be self-pay unless it's Urgent/Emergent. *Medicare group numbers will have to start with the alpha prefix 'ME' to be considered contracted.
Amerigroup Community Care Medicare Advantage	Medicare: 866-805-4589 Website: www.amerigroup.com	Member eligibility is available via Availity.
Beech Street A Network	Phone Number: 800-877-1444	Beech Street is a network for several different payers. The patient's ID card will

	Website: www.beechstreet.com/providers	have the Beech Street logo which identifies the insurance as a participant in the Beech Street network. Contact the insurance company directly through the phone numbers on the patient's ID card in order to obtain benefits, eligibility, and prior authorization information.
BlueCross BlueShield of New Mexico Blue Community HMO Blue Medicare Advantage (HMO) Centennial Care Commercial In State Federal	Blue Medicare Advantage: 877-774-8592 Federal: 800-245-1609 Commercial: 888-349-3706 Website: www.bcbsnm.com	Out of state plans – utilize phone numbers on the back of the cards for eligibility/benefits/pre-authorization if needed. NOTE: Any out of state Medicare Advantage plans are not capitated and must be uploaded as BCBS Medicare. Submit In-State and Out-of-State claims to our local BCBS plan dependent on the line of business. Centennial members and Centennial members with ABP (Alternative Benefits Plan) benefits differ.
Concord ROTC Candidates	Phone Number: 800-662-1676 Website: N/A	Service agreement is for ROTC candidates only for pulmonary services.
CorVel A Network	Phone Number: 505-938-7200 Website: www.corvel.com	CorVel is a network for several different payers. The patient's ID card will have the CorVel logo which identifies the insurance as a participant in the CorVel network. Contact the insurance company directly through the phone numbers on the patient's ID card in order to obtain benefits, eligibility, and prior authorization information.

Coventry/Aetna Automobile Insurance Managed Care Commercial Network Access (A Network) Worker's Compensation	Phone Number: 800-937-6824 Website: www.coventrynational.com	Network Access is a rental network portion of the contract for Coventry. The Coventry logo will be on the card with the employer name.
First Care PPO	Phone Number: 800-240-3270 Website: www.firstcare.com	
First Health Network A Network	Phone Number: 800-226-5116 Website: firsthealth.coventryhealthcare.com	First Health Network is a network for several different payers. The patient's ID card will have the First Health Network logo which identifies the insurance as a participant in the First Health Network. Contact the insurance company directly through the phone numbers on the patient's ID card in order to obtain benefits, eligibility, and prior authorization information.
Fortified Provider Network A Network	Phone Number: Refer to patient's ID card Website: www.fortifiedprovider.com	Fortified Provider Network is a network for several different payers. The patient's ID card will have the Fortified Provider Network logo which identifies the insurance as a participant in the Fortified Provider Network. Contact the insurance company directly through the phone numbers on the patient's ID card in order to obtain benefits, eligibility, and prior authorization information.
HCH Administration A Network	Phone Number: Refer to patient's ID card Website: www.hchadmin.com	HCH Administration is a network for several different payers. The patient's ID card will have the HCH Administration logo which identifies the insurance as a participant in the HCH Administration network. Contact the insurance company directly through the phone numbers on the patient's ID card in order to obtain benefits, eligibility, and prior

		authorization information.
HealthSmart A Network	Phone Number: 800-687-0500 Website: www.healthsmart.com	HealthSmart is a network for several different payers. The patient's ID card will have the HealthSmart logo which identifies the insurance as a participant in the HealthSmart network. Contact the insurance company directly through the phone numbers on the patient's ID card in order to obtain benefits, eligibility, and prior authorization information.
Humana Medicare Advantage -Humana Gold Plus HMO -Humana Choice PPO -Humana Gold Choice (PFFS)	*Use Availability to verify eligibility and benefits for Humana Medicare Advantage members.	
Molina Healthcare Centennial Care Medicare SNP Molina Exchange Products -Gold -Silver -Bronze	Phone number: 505-342-4600 or 800-377-9594 Website: www.molinahealthcare.com	Routine/Elective prior authorization requests must be faxed, the form can be found on the website. Medically Urgent PA request (phone) 505-798-7371 or 877-262-0187. Centennial members and Centennial members with ABP (Alternative Benefit Plan) benefits differ.
Multiplan A Network	Phone Number: 888-342-7427 Website: www.multipan.com	Multiplan is a network for several different payers. The patient's ID card will have the Multiplan logo which identifies the insurance as a participant in the Multiplan network. Contact the insurance company directly through the phone numbers on the patient's ID card in order to obtain benefits, eligibility and prior authorization information.

New Mexico Health Connections (NMHC)	Phone Number: 855-769-6642 Prior Auth: 855-769-6642 Pharmacy Prior Auth: 855-577-6550 Website: www.mynmhc.org	
New Mexico Mutual Worker's Compensation	Phone Number: 505-345-7260 or 800-788-8851 Website: NMMClaims@newmexicomutual.com	<p>Multiplan is a network for several different payers. The patient's ID card will have the Multiplan logo which identifies the insurance as a participant in the Multiplan network. Contact the insurance company directly through the phone numbers on the patient's ID card in order to obtain benefits, eligibility, and prior authorization information.</p>
Presbyterian Health Plan Commercial – City of Albuquerque	Phone Number: 505-923-5757 (all Pres) 505- 923- 7787 (City of Albq. direct line) Website: www.phs.org	<p>County of Bernalillo employees and dependents are not covered under the City of Albuquerque agreement. We can see County of Bernalillo members with out of network benefits. If they do not have out of network benefits we must obtain a prior authorization.</p>
Three Rivers Provider Network (TRPN) A Network	Phone Number: 800-966-8776 Website: www.trpnppo.com	<p>TRPN is a network for several different payers. The patient's ID card will have the TRPN logo which identifies the insurance as a participant in the TRPN network. Contact the insurance company directly through the phone numbers on the patient's ID card in order to obtain benefits, eligibility, and prior authorization information.</p>
Total Community Care (TCN) A Network	Phone Number: 505-924-2650 Website: www.totalcommunitycare.org	<p>TCN is a network for several different payers. The patient's ID card will have the TCN logo which identifies the insurance as a participant in the TCN network. Contact the insurance company directly through the phone numbers on the patient's ID card in order to obtain benefits, eligibility, and prior</p>

		authorization information.
United Healthcare Centennial Care Medicare SNP UMR Commercial (Ardent employees only)	Medicare: 877-842-3210 Medicaid: 888-702-2202 UMR: 877-233-1800 Website: www.unitedhealthcareonline.com www.umar.com	United Health Care Medicare is only accepted when Centennial UHC is secondary ABQHP is now contracted a United Commercial product called UMR for Ardent employees effective 1/1/17. Note: Patients with other UHC Commercial Products will be self-pay, unless Urgent /Emergent care.
UNM Health Blue Cross/Blue Shield will pay claims	Phone Number for PA: 505-925-2432 Fax for PA: 505-272-6505	The insurance card is BC/BS and has 'UNM Health' as the identifier. Please load as BCBS and select 'UNM Lobocare' as the Financial Status Classification
USA Managed Care Organization (USA MCO) A Network	Phone Number: 800-872-0820 Website: www.usamco.com	USA MCO is a network for several different payers. The patient's ID card will have the USA MCO logo which identifies the insurance as a participant in the USA MCO network. Contact the insurance company directly through the phone numbers on the patient's ID card in order to obtain benefits, eligibility, and prior authorization information.
Government Plans (ABQ Health Partners is not <i>contracted</i> with the government payers, but we are enrolled with them)		
CHAMPVA	Phone Number: 800-733-8387 Website: nmmedicaid.acs-inc.com/nm/general/home.do	
Medicaid NM (ACS)	Phone Number: 505-246-0710 or 800-299-7304	Medicaid ID #: 93670567

	Website: nmmedicaid.acs-inc.com/nm/general/home.do	
Medicare (Novitas)	Phone Number: 855-252-8782 Website: www.novitas-solutions.com/partb/index.htm	Medicare PTAN#: 400521253
Railroad Medicare (Palmetto GBA)	Phone Number: 888-355-9165 IVR: 877-288-7600 Website: www.palmettogba.com/medicare	Medicare Railroad PTAN #: DE6513
Vision Plans		
Davis Vision Vision	Phone Number: 800-773-2847 Website: www.davisvision.com	
EyeMed Vision Care Vision	Phone Number: 888-581-3648 or 800-521-3605 Website: http://portal.eyemedvisioncare.com	
March Vision Care Vision	Phone Number: 888-493-4070 Website: www.marchvisioncare.com	
Superior Vision Services Vision	Phone Number: 800-507-3800 Website: www.superiorvision.com	
VSP Vision	Phone Number: 800-877-7195 Website: www.vsp.com	

Group 4

Products	Provider Customer Service	Additional Information
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HCH Administration A Network	Phone Number: Refer to patient's ID card Website: www.hchadmin.com	HCH Administration is a network for several different payers. The patient's ID card will have the HCH Administration logo which identifies the insurance as a participant in the HCH Administration network. Contact the insurance company directly through the phone numbers on the patient's ID card in order to obtain benefits, eligibility, and prior authorization information.
Molina Healthcare Centennial Care Molina Exchange Products -Gold -Silver -Bronze	Phone Number: 505-342-4660 or 800-377-9594 Website: www.molinahealthcare.com	Routine/Elective prior authorization requests must be faxed, the form can be found on website. Medically Urgent PA Requests (phone) 505-798-7371 or 877-262-0187 Note: Centennial and Centennial ABP (Alternative Benefit Plan) benefits differ.
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United Healthcare (UHC) Medicare Advantage Plan Centennial Care UMR (Commercial for Ardent employees)	Medicare Phone Number: 877-842-3210 Medicaid: 888-702-2202 UMR: 877-233-1800 Website: www.unitedhealthcareonline.com www.umar.com	UHC Medicare is only accepted when Centennial UHC is secondary. Effective: June 1, 2015 ABQHP is now contracted a United Commercial product called UMR for Ardent employees effective 1/1/17. Note: Patients with other UHC Commercial Products will be self-pay, unless Urgent /Emergent care.
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	505-272-6505	Lobocare' as the Financial Status Classification
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Medicaid NM (ACS)	Phone Number: 505-246-0710 or 800-299-7304 Website: nmmedicaid.acs-inc.com/nm/general/home.do	Medicaid ID #: 73776076
Medicare (Novitas)	Phone Number: 855-252-8782 Website: www.novitas-solutions.com/partb/index.htm	Medicare PTAN #: NMB2116
Railroad Medicare (Palmetto GBA)	Phone Number: 888-355-9165 IVR: 877-288-7600 Website: www.palmettogba.com/medicare	Medicare Railroad PTAN #: DE6513
Tricare	http://www.tricare.mil/Providers	Non-network but participating provider